

How Will the QEP Promote Faculty Readiness to Support Online Learning?

Mayland's QEP employs Quality Matters-based faculty professional development and course review to promote quality in Mayland's online classes. The Plan uses allocated resources to put the faculty readiness pieces in place in QEP Years Three, Four, and Five.

What is Quality Matters?

Quality Matters (QM) is a nationally-recognized standards-driven peer review process that is designed to certify quality in courses with significant online components. Quality Matters uses a rubric to provide standards by which course quality can be evaluated. The rubric covers areas that relate to course overview, learning objectives, assessment, instructional materials, learning interaction, course technology, learner support, and accessibility.

How will Quality Matters Help with Professional Development?

Quality Matters offers professional development to help faculty members understand the Quality Matters rubric and its application to their online courses. Starting in QEP Year Three, Mayland plans to leverage the Quality Matters training to provide professional development opportunities for its faculty.

What will the Professional Development Look Like?

The professional development program will be offered in three tiers:

- Tier One – Teaching the Adult Learner: Tools and Techniques
- Tier Two – Understanding and Applying the Quality Matters Rubric
- Tier Three – Designing / Improving an Online Course

Each tier will be available through a combination of face-to-face and online modules.

How will the QEP Address Quality in Existing Online Courses?

The QEP calls for a self-assessment review document to be developed. This checklist and self-reflection document will be based on the Quality Matters rubric. Starting in QEP Year Four, faculty will complete this document as part of the existing program review process.

How will the QEP Address Quality in New Online Courses?

The Plan promotes an internal course review process for new online courses starting in QEP Year Four. Trained peer reviewers will be able to provide feedback for new online courses to promote the highest levels of quality in those reviewed courses.

In Volume Five of QEP Matters, we will look at the College readiness actions found within the QEP.

